

Monthly Report

Corporate

March 2025

IT Services:

- Checked Wireless system at the stadium, speed tests, connectivity etc.
- Completed a stage upgrade of the backup system at Town Hall to current version.
- Moved and upgraded the backup system at APD to a new Server.
- Setup Active Directory Sync for the APD Body camera system. Creating groups and assigning users to the Video Manager System.
- Dispatch remodel is still on going. We are still waiting for the VOIP phone system to be installed. The new radio system has been installed and is up and running.
- Reception at Town Hall has been moved to its new location across the lobby.
- The building controls server and software was upgraded last month, operator training was provided this month.
- Day to Day IT issues.

Procurement:

ID	Type	Project	Process Type	Budget Type	Released	Closed	App'd	App'd By
25-02	RFP	Accessibility Ramp Town Hall	Regular	C			X	CAO

Other:

E-11 Customer Service

There were 83 open cases in February.

Top categories were: Weather conditions/ice (32 cases) which was 43% of all monthly cases, By Law issues (which includes permits and applications as well as Unsightly) (12 cases), Solid Waste (10 cases)